

Corporate Statement:

To Our Valued Customers, Employees and Suppliers,

Delta Dynamics Inc. pledge our commitment to meeting customer requirements and continual improvement of our processes and systems by the adherence to our Quality Policy.

Quality Policy

Delta Dynamics Inc. is firmly committed to meeting or exceeding our Customer's expectations.

Provide superior quality products with on-time delivery performance.

Comply with all regulations, standards and requirements.

Continually improve the effectiveness of our ISO9000-2015 Quality Management System.

Based on our Quality Policy, we have established quality goals and objectives at each function and level within the organization. We will pursue these objectives based upon a philosophy of the following eight management principles:

- Customer-Focused Organization
- System Approach to Management
- Leadership
- Continual Quality Improvement in Processes and Systems
- Involvement of People
- Factual Approach to Decision Making and Risk Mitigation
- Process Approach
- Mutually Beneficial Supplier Relationships

Our customers grade us on our performance in three primary areas:

- Quality: Are we in compliance with all requirements?
- Delivery: Do we meet our commitment for shipping parts?
- Price: Are we continuing to be competitive in today's marketplace?

Add the three together and we have "Total Value" to our customers. It's the responsibility of each one of us to ensure that we are complying with all requirements. If there is a question, do not assume! Ask for clarification if you have any questions

It's also the responsibility of each one of us to assist each other in making Delta Dynamics Inc. more competitive. If you have a suggestion on improving our process efficiency or effectiveness, please talk to your Management Representative and submit an Opportunity for Improvement (OFI). All are welcome!

Garth Ross

Vice President Delta Dynamics Inc.

Chris White

Quality Management Representative